

fcB2B has defined a series of web services for use by the industry to facilitate a common framework which suppliers and their customers can use to establish simple and low-cost electronic data for software applications. Web services are enterprise applications that exchange data over the internet.

How often are you contacting your supplier to find out why your order hasn't arrived? One of the web services defined is an order status. This service allows a retailer to check the status of an order at their supplier within the retailer's system. No longer to you need to call, email or check the supplier's website to determine the order status. If you have multiple suppliers and orders to check, the web service will eliminate the monotonous task of contacting each supplier and providing each order and updating your system. Your system can perform that task much quicker.